

NEWS RELEASE
Office of Communications

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FULTON COUNTY GOVERNMENT

Fulton County Water Customers Can Now Track their Accounts Online

Fulton County water and sewer customers can now track their utility usage online. Customers can view their meter reading history, water usage and service information through a program called *eCare*.

“This new service allows our customers a paperless way to track their account history,” says County Manager Zachary Williams, “*eCare* can save both the County and its customers time and money.”

To use *eCare*, customers log on to <https://waterbilling.fultoncountyga.gov>. They will need their account number and their customer number to access account information. Both of these numbers are on their utility bill. *eCare* is available 24 hours a day, seven days a week.

eCare is part of a larger water bill application project that went live in January of 2009 called CIS Infinity. The County plans to expand *eCare*'s services in 2010 to include online bill pay along with other enhancements.